



PRIVACY POLICY

The current Privacy Policy is valid solely and exclusively for data handling and processing on this website. We respect your privacy, and we take all necessary measures to keep your personal information safe.

DATA CONTROLLER

The Data Controller for all data provided by users is Madeira Surf Center.

PRIVACY – USE OF COOKIES

When users access this website, we use cookies, i.e., small text files placed on the hard drive by a Web page server which enable a better browsing experience and access to more website features, all this aimed at providing a high-quality service to users.

WHAT ARE COOKIES?

Cookies are small files recorded by web servers on the equipment that accesses the website, according to the permissions configured on the browser. Cookies only handle and retain the information related to the users browsing or website features, and they are not used to personally identify users, therefore they do not include your personal data.

WHAT ARE COOKIES USED FOR?

Cookies are used to help browsing the website, determine the usefulness, interest and number of accesses to the website, allowing for faster and more efficient browsing and eliminating the need to repeatedly enter the same information.

FOR WHICH PURPOSES DO WE USE COOKIES?

We only use cookies when strictly necessary to customise and facilitate browsing as much as possible, but also for problem solving, anonymised statistics, quality assurance and monitoring the system operation and security. These cookies are always enabled when you access our website, unless you disable them in your browser settings, in which case we do not guarantee the correct functioning of all areas of our website. Cookies may also be used to know which products users have added to their shopping carts and to show relevant products according to their browsing history on our website. These cookies may include several anonymised data, like the IP address, the type of browser, the type of device, the operating system, the date and time of access and the referrer URL.

DATA SUBJECTS' RIGHTS

According to the law, users have the right to retrieve, eliminate or correct their personal data provided via our website. For this purpose, and for us to be able to acknowledge the data subjects' identity, users



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shall send an email from their own email address to info@madeirasurfcenter.com, clearly indicating what they intend to achieve regarding their personal data.

DATA RETENTION PERIOD

We will retain your personal data for the period necessary for the provision of our services, the corresponding billing and the above-mentioned purposes.

RIGHT OF COMPLAINT

Users have the right to lodge a complaint before the data protection supervisory authority (cnpd.pt).